Product Return Form

This form must be filled out completely and included with the returned product.

IMPORTANT: PLEASE READ CAREFULLY THE SERVICE POLICY AND THE GENERAL SERVICE TERMS PRINTED ON THE WARRANTY/SERVICE, BEFORE RETURNING THIS PRODUCT.

If you are experiencing a problem, the first step should be to contact IK Technical Support at www.ikmultimedia.com/Support.php

Most issues can be resolved by our support team, thus saving you time, postage costs and allowing you to continue making music. Return Authorization (RA) Number: Note: the RA Number must be obtained by contacting our Technical Support Telephone (Please include Country Code): Note: hardware part number can be found on the hardware label and starts with $\mbox{P/N}$ Note: hardware unit number can be found on the hardware label and starts with U/N Software Serial Number: Note: software serial number can be found on the software registration card Product Driver Version (if applied): Computer Operating System: . Computer Mainboard Model: . The problem occurred: Immediately upon using the product After _min/hrs of operation Sporadically Detailed description of the problem: $\dots \dots$